



To all Saudi Aramco Vendors and Contractors,

Some users have received emails with the subject related to, “QUOTATION”, “RFQ” or “BID”. The body of the message encourages the reader to open an attached file. These messages are part of a real active phishing email campaign targeting government organizations and large companies and were not sent by Saudi Aramco or its subsidiaries.

Phishing is a widely-used hacking technique by cyber-attackers designed to manipulate you into clicking a link or downloading a malicious file attachment which will allow the attacker to gain access to your computer. Additionally, phishing email attacks usually impersonate a sender from an authentic organization (spoof) with an email message that resembles generic request or notification email. The hacker can then attack your organization or target your clients or suppliers, including Saudi Aramco.

To avoid receiving spoofed email messages and prevent email impersonation, including Saudi Aramco sender, you should approach your company’s email provider to enable a security control known as Sender Policy Framework (SPF) with Saudi Aramco.

As an extra security measure, free email service such as Yahoo, Gmail etc. **MUST NOT** be used for any communication from and to Saudi Aramco.

To determine a phishing attempt, check the following:

- › Receiving email from a suspicious or unknown sender
- › Links in an email that point to a website with which you have no affiliation
- › Using links that look similar to popular websites or companies
- › Not addressing you by name, or containing content unrelated to your job function

If you identify a phishing email, please follow these steps:

- › **Refrain** from opening a file attachment or clicking on links
- › **Do not** reply to the sender by any means and **do not** forward the email to others
- › **Report** this email to your IT Security team and then **delete** the email

Finally, always remember that Saudi Aramco will never ask you to update your confidential information such as your username or password through email or over the phone.

CONTRACTING DEPARTMENT